

**Warranty on Gripzo security mounting solutions is a warranty term applicable of 2 years after date of purchase.**

Products under this warranty claim;

- Anti-theft phone brackets
- Tablet security mounts
- Smartwatch anti-theft holders
- Laptop brackets

Handling Warranty Repair: In the event that any Gripzo product becomes defective in material or workmanship during the warranty period, Gripzo will determine with you if the product defect is covered under warranty.

Gripzo, at its own discretion may replace or repair the product determined to be under warranty at a designated Gripzo location or at your location. The labour costs associated with the repair of the product maybe the responsibility\* of Gripzo if determined to be under warranty. You must receive pre-approval by Gripzo for the labour costs prior to repair or replacement of warranty products. You must contact Gripzo to obtain a Return Material Authorization message by email. Performance of any repair or replacement on product under warranty does not renew or extend the warranty period.

Non-Warranty repair: You may return a product for repair that is not covered by warranty only if you have received a preapproved email message from Gripzo regarding this particular issue. Labour costs and freight charges associated with non-warrant repairs will be the sole responsibility of the customer, reseller or installer. A repair fee, specific to the product, is charged for any product that is repaired outside of the warranty period. Repairs on products out of warranty also carry a 90-day warranty, effective the day that you receive the item after repair.